

## **QUALITY POLICY**

In Elkem Paraguay we contribute to the development through the production of excellent quality ferroalloys, used in cast iron and steel treatment.

Based on total quality management philosophy, we strive to achieve sustained success of our organization. We are fully committed to:

- Satisfy needs and expectations of our customers and stakeholders, in long term and in a sustainable way.
- Manage our processes with facts based decision-making approach.
- Involve all our employees in the processes of our organization.
- Continuously improve our quality management system.

To achieve and maintain the loyalty of our customers, we do our job well from the beginning. We are proud of our products, but never satisfied.

Oswaldo Almeida  
Plant Manager